



Version	Last Revision Date	Owner
3.0	19 October 2011	Jeff Jennings

Sr. Data Center Engineer - Nashville, TN

ProSys, a leading provider of advanced IT solutions and professional services, addresses the complete technology lifecycle - plan, design, integrate, operate and optimize - for the enterprise, commercial and government markets. Our portfolio includes data center and virtualization, unified communications, borderless networks, security and contact center solutions.

ProSys holds the highest networking industry certifications from partners Cisco, EMC, HP, Microsoft, NetApp, VMware, CommVault and others. ProSys is a financially solid company with a consistent, managed growth rate over the past five years.

This opportunity provides an outstanding benefit package including, medical/dental/vision benefits, 401K plan, generous vacation/holiday days in the first year of employment, cell phone and mileage reimbursement, a flexible work environment and continuous training/skill development.

We are presently recruiting for a Senior Data Center Engineer in the Nashville, TN market to be based in our Franklin, TN office.

Summary of Position:

The Senior Data Center Engineer will provide technical expertise for both open and closed Data Center technologies. He/She will also provide technical expertise for delivering complex solutions through project deliverables.

Major Responsibilities

- Evaluates existing data center environments, designs solutions that address business issues, and implements service improvements, efficiencies and cost saving solutions for customers.
- * Creates and manages the project for key technical deliverables including, but not limited to, capacity planning, implementation, configuration, usage reporting, and allocation to host.
- * Manages the implementation of Enterprise Systems or storage across multiple platforms for engagements.
- * Provides guidance regarding architecture and application processes to the engineering team and the project as a whole.
- * Provides pre-sales engineering support to sales team to ensure that all needs of any sales opportunities are fulfilled.
- * Coordinates conference calls for technical issues to provide status of open opportunities and resource requirements to management.
- * Serves as a liaison between company and the customer regarding the implementation and maintenance of Systems or Storage Solutions.
- * Recommends alterations to development and design to improve quality of products and/or procedures.
- * Works multiple vendor solutions for Server Systems & Storage.
- * Engages in continuous learning to stay abreast on new and emerging technologies. This includes obtaining vendor-related certifications, to enhance professional development and our relationship with our manufacturer partners.

Position Qualifications/Requirements:

- * Bachelor's degree in Information Technology or related field
- * +3 years in-depth hands-on experience EMC Clarion and/or Celerra

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- * +5 years VMWare and Storage
- * +5 years Backup and Recovery
- * +5 years administering and Migrating Windows Server 2k3/2k8
- * +5 years Active Directory
- * +5 years experience in mission-critical data center environment(s)
- * +5 years experience in key data center protocols including iSCSI, Fiberchannel and NFS/NAS
- * +5 years hands-on experience with data center storage switching (Cisco MDS, Brocade, McData, etc.)

**Desired* skills that are nice to have but not mandatory (any combination):*

- * hands-on experience with VCE VBlock (VBlock0, VBlock1 and/or VBlock2)
- * hands-on experience with Cisco UCS B & C Series server platforms
- * exposure to Cisco Nexus and unified data center fabric
- * +3 years hands-on experience NetApp storage
- * hands-on experience with CommVault
- * hands-on experience with EMC Data Domain
- * hands-on experience with HP storage platforms

**Desired* Certifications that are nice to have but not mandatory:*

- * EMC Technical Architect
- * Storage/Data Center certification from any major manufacturer (EMC, NetApp, HP, IBM, Hitachi, etc.)
- * CCNA / CCNP
- * MCSE / MCITP

- * Proficiency in the English language and reading comprehension.
- * Basic knowledge of software and/or hardware, testing and implementation.
- * Knowledge of data center and telecommunications network theory, design and architecture.
- * Relevant knowledge in Network Management, Security, Planning, Traffic Engineering and Implementation.
- * Knowledge and demonstrated operating experience in a minimum of 3 of the following areas of specialization:- Storage Networking Architectures and Applications- Microsoft Active Directory- Microsoft Exchange 2003/2007- SANS/NAS HDS, NetApp, IBM, HP- Servers Operating Systems, Structures and Applications (MS, Novell, Unix, Citrix)- System Management Systems and Applications- Project Management
- * Excellent customer service and troubleshooting skills with a strong service orientation focus.
- * Effective interpersonal and active listening skills.
- * Operative active learning skills to understand the implications of new information for both current and future problem-solving and decision-making.
- * Strong time management to effectively and efficiently manage one*s own time.
- * The ability to effectively instruct others on how to complete a task or activity.
- * Ability to solve problems using inductive and deductive reasoning.
- * Ability to utilize information ordering skills to create and arrange defined patterns according to a specific set of rules.
- * Strong critical thinking, complex problem solving, appropriate judgment, and decision making skills.
- * Ability to sense and forecast problem areas.
- * Ability to see details at a close range.
- * Excellent oral and written communication and expression skills, to include effective presentation skills.
- * Ability to be conversant about company, solutions and product strengths, weaknesses, opportunities

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and threats.

- * Basic project management and resource tracking skills.
- * Ability to apply solutions, technology and products to a business opportunity.
- * Ability to work effectively and add value as a team member.
- * Ability to coordinate across various groups and functional teams.
- * Ability to demonstrate technical knowledge and consultative skills.
- * Ability to perform tasks with little to no supervision.
- * Ability to communicate requirements and meet/negotiate deadlines.

Personal Requirements:

Achievement and Effort, Adaptability/Flexibility, Attention to Detail, Analytical Thinking, Teamwork, Dependability, Initiative, Integrity, Persistence, Stress Tolerance.

Physical Requirements: May involve extensive periods of standing, walking, bending, sitting, use of electric/electronic tools and equipment, and lifting small to large boxes and electronic equipment.

This is a full-time position with 25-40% travel based on project requirements.

This position offers a broad compensation range of \$110-175k based on experience, skillset, growth potential and documented salary history.

Contact:

Jeff Jennings
ProSys
South Central Director of Professional Services
615.301.5223 o | 615.351.8471 m
jjennings@prosys.com